OurCarClub



OurCarClub

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Getting Started



Introduction

Welcome to OurCarClub, a web-based data management application, custom built for car clubs and the volunteer officials who run them.

OurCarClub is designed to make the task of <u>managing a car club</u> easier for the committee volunteers who do it. The application has been developed by people who have been involved in car clubs for many years, and understand the issues intimately.

Does this sound familiar?

Most clubs have a Membership Secretary, Secretary or Treasurer who is responsible for maintaining "the member list". Usually, this is an Excel spreadsheet on their PC. Occasionally, it's a database on a PC, like Microsoft Access, and sometimes it's an Address Book style program. The whole thing might be constantly emailed around the committee, or put on the club website for people to download. There is always a question over how current the information is. And then there are some clubs that flick through receipt books to track current memberships. Ultimately, there is always one person on the committee who's being asked to supply a list of email addresses, or phone numbers, or mailing addresses and so on. Are you the person who gets the calls asking *"have you got Bob's mobile number?"*, or *"Is Fred a paid-up member?"*

OurCarClub

The OurCarClub service provides your club with an on-line database, that requires only a web browser to operate. Being on-line, the database is not the sole responsibility of one committee member: the Treasurer, the Secretary, the Magazine Editor, the Social Co-ordinator can each access the data they need to perform their official duties and obtain absolutely up-to-date member information. But your data is only visible to the people you choose to grant access to.

The system is always available, and can be used anywhere you have internet access, including on your iPhone, iPad or other smart-phone / tablet.

The database is hosted using state of the art facilities, managed, secure and backed up. Because it doesn't reside on one club member's PC, you don't have to worry about what would happen to your club's records if that PC had a disk failure, or a virus. And you can always extract your data to generate a paper copy, or for use in other programs, or for any other purpose.

Features of the OurCarClub Service

The database is designed specifically for Car Clubs, and stores the following information:

- Members, past and present
- Vehicles, current ownership and history
- Committee Members
- Club Events and attendance records
- Day Book recording of club-plate vehicle usage
- Affiliates, Sponsors (eg Newsletter recipients)
- Assets owned by the club
- and more, including customised information tailored to your design

Additionally, OurCarClub provides easy to use communication channels to ensure your members are kept up-to-date with Club news. You can email your members with ease, and send them text messages through the application. There is an audit trail to tell you who made changes, and the facility to grant and revoke access from the system as your committee changes. All data in the system can be exported in a variety of formats to suit other purposes.



New features are added to the system from time to time, and every club that uses OurCarClub automatically receives the ability to use them. It's up to you how much of the system you want to utilise. If you have no use for Club Plates management, or no interest in recording member attendance at events, or use some other method for tracking your assets, you can completely ignore these aspects of OurCarClub.

About this Manual

This manual is not a training course, and does not attempt to exhaustively cover every last page of the system. One of the key features of OurCarClub is the consistency of its interface. Information recorded in the system is organised by the type of "thing" it is, and throughout the system, you have the ability to:

- List a collection of things
- · View a particular thing and see how it relates to other things
- Edit a particular thing
- Delete a particular thing
- · Search for one or more things that meet a certain criteria

A "thing" could be a person, or an asset, or a vehicle. It could also be a name for a category of things, such as Vehicle Model, or Member Type.

It won't take long before you'll be finding existing information, updating it and adding to it with ease.

This edition of the manual was last updated for revision 561 of OurCarClub. The current revision number can be found on the home-page of the application under the "Changes" tab.



The Home Page for your Club

The "home-page" of your OurCarClub system.

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	Red	cent Messages						2 All Messages	Upcoming Birthdays
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				-/					
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This is the "home-page" of your OurCarClub system. You can navigate to almost anywhere in the application from this page, and you can always return to this page from anywhere in the system by clicking on the club logo icon in the top left corner.

- 1. The tabs in the main panel give you quick access to the "Wall" where users can leave messages for each other, quickly find the most recently joined members, most recent renewals, upcoming Club Rego renewals and usage, and most recent and upcoming events.
- 2. The menu bar quickly takes you to the most important parts of your database: Members, Vehicles, Events, Assets and so on.
- 3. Click the club logo icon to return to this page from anywhere else in the application.



Finding your way around (continued)



The main menu area has drop-down sub-menus, to easily navigate to its related categories.

Note that the <u>top levels of each menu are also links</u> – so you click "**Members**", "**Vehicles**" and so on to get to the List View of that record type. (Unless you're using a mobile device, in which case the link will appear as the top level item in the drop-down. This is because a touch device doesn't have a distinction between a hover and a click.)

- 1. The 10 most recently joined members
- 2. The 10 most recently renewed memberships
- 3. This button takes you to the page where you can add a new member and their vehicle.



More home page tabs

The Demo	Members Vehicle		Categories	Admin - Reports	Welcome <u>Adr</u>	ninistrator Logo
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	Club					
Wall						
Wall						
	Membership Events	Data Messaging	Changes Abo	ut		
Recei	nt and Upcoming Events	6				
•	20/02/2015: The first club trip (Club Trip, 2 days) (1 membe	er and 0 cars)			
:	29/08/2015: 2015 Nationals (N 25/09/2016: Show n Shine / M	ationals) (3 members and 2 uster (Act Show N Shine, 8 d	cars) <u>days)</u> (0 members and	0 cars)		
					O Add a n	ew Event
						Switch
The Demo Cli	ub - 17:21 - 0.518s		Help	Contact Us	Create User	

A lot of information on the Home Page or Dashboard is placed in tabs, to make the information manageable. In this example we've clicked the "Events" tab.



And finally...

C 🔒 https://www.ou	urcarclub.com.au/demo		
Demo	bers • Vehicles • Events • Assets	s • Categories • Admin • Reports	Velcome Administrator Logout
The Demo Club			
Wall Member	ship Events Data Messaging	Changes About	
Recent Change	es		
Change/Data Type	Record	Edits	Ву
Update <u>Club</u>	The Demo Club	Theme [2] => [1]	on 29/08/2016
Delete <u>Access</u>	Demo Club	User ID was [
Create <u>Message</u>	Lodgy was ere (celliot, 12/08/2016 12:18)	Message: [Lodgy was ere]	
Update <u>Person</u>	Flintstone, Fred	Chapter [13] => [158]	
Create <u>Chapter</u>	Far North Coast	Memo: [Coffs Harbour], Code: [FNC], Name: [Far North Coas	t]
Create <u>Chapter</u>	NOVA	Memo: [Newcastle / Hunter Valley / Central Coast], Code: [NOV Name: [NOVA]	VA],

Note the "Blue" theme on this page. You can choose the theme that suits your club logo and colours. You'll find this under the "Categories" link, explained later.

This panel shows the 20 most recent edits that were done, by whom and when.



Lists - Member List

All data in your OurCarClub system can be displayed in a "List" context, that can be sorted, filtered, re-ordered and exported.

Understanding a List Page

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280	Current	Morgan	Ted	10/30/2013	View Edit Delete
276	Current	Cool	Tre	10/12/2013	View Edit Delete
284	Current	White	Walter	01/19/2014	View Edit Delete
278	Current	Bloggs	William	10/14/2013	View Edit Delete
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Note: the "Green" theme is shown on this page.

This particular shot is showing the List of Members, which has a few items peculiar to that type of record. But every collection of records of a certain type (i.e. all Vehicles, all Members, all Types of Assets) can be manipulated in this way.

- 1. Headers: click to sort by this column, click and drag to re-order columns
- 2. Click "Show/Hide Columns" to alter the list display. The settings you choose are retained next time you come to this page
- 3. Type a few characters in the quick-search box to find a particular record or group of records
- 4. Click on a name to View member details
- 5. Click Edit or Delete to alter this record
- 6. By default only current members are shown. Click this button to show ex-member details.
- 7. Export all records of this type for other uses.
- 8. Perform more sophisticated Searching
- 9. If you find you're going back and forth from List to View and back again, it can be more efficient to lock the view page. Once the lock is activated all the links at (4) and (5) automatically open in a new browser window or tab (depending on your browser's settings), leaving this list view in place. The button toggles the state of the lock, and the icon to the right of the title shows the current state.



Views - Member View

Examining a single member's data



(That's enough fiddling with the themes - back to the original Red & Blue theme).

View Screens follow a standard design: the information about the particular record is on the left, and related information is grouped in boxes to the right and underneath. Related records are generally things we need to track over time, or where there may be none, one or many items linked to the main item (in this case a Member). A member may have many vehicles now, or they may have none. They may have previously owned vehicles that they have since sold. Obviously, if there was only one field in the Member record called "Vehicle", it would severely limit our ability to track this sort of thing.

1. All the standard fields for a member: names, addresses, contact details.

- 2. Edit / Delete this record.
- 3. Navigate to the next or previous member (by member-number)
- 4. Add a New Member, return to the List View, perform a Search, or open the Help Panel.

5. Member's Vehicles, both Current and Previous can be seen in this tab. Click on the description or "Ownership Details" to navigate to the details of the Vehicle

6. Subscription info - curent membership info, and previous subscriptions (renewals). So each annual renewal is recorded for posterity.

7. Similarly to Subs, if this member has been or is a Committee Member, details are shown in this panel.

The sharp-eyed reader may have realised "hey, a Member can have move house, or change email address, or phone number! Over time they may have many of these things." And that's true. But we're not really interested in capturing an accurate history of this. It's not relevant to managing your car club. As long as the address in the system is where they live now, where they used to live is not terribly important. We're interested in ensuring any mail we might send today gets to them, not where we might have sent mail a year ago.



The other half of the Member screen

Work Suburb Work State		Committee Positions		
Work Post Code		Committee Positions		
Home Phone Work Phone		Current Previous		
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Has Correspondence by Mail	No		O Add	
User ID	140		·	
Bith Date		Events	Notes	-
Partner Birth Date		No records	No records	
Join Date	2011-07-27			
Follow Up Date		O Add	O Add	
Is Not To Be Contacted	No			
Updated	2011-07-27 19:49:06	and the second s	[energy	-
Lost Update By	admin	Custom Info	CRS Usage	٦
		No records	No records	
		O Add	O Add	
Events Attended		Assets	OurCarClub Access	
Elwood Blues attended G (Official Club Run) with o		No records	No records	
Elwood Blues attended P				
Rock (Official Club Run) y	with car	O Add		
O Add				
V Add	\bigcirc			
				- 3

As mentioned above, all the boxed content shows "related information", where there may be no data, one or many related records for a particular member. In OurCarClub, anything that looks like a link is a link, and it is easy to navigate from individual record to similar records. (See the Vehicle pages for more examples of this.)

 Clicking on an Attendance Record will take you to a view of that member's attendance in that event. (Attendance contains details of which car they brought to the event, amongst other things.)
 Virtually every page has a Help link at the bottom to show context-sensitive information about the page you're viewing.

3. If you have access to multiple Car Club's OurCarClub systems - including this "Demo Club", you can use the "Switch" link to access the alternate systems.



List of Vehicles

Let's look at a different List Screen, the records of Vehicles in your club. As you can see, it's quite similar to the Member List.



As mentioned previously, all List screens share common features: click or drag the headers to sort or re-arrange, filter and export your data.

1. The Show/Hide columns button has been clicked, showing the additional columns available for inclusion in this view. Click any of the check-boxes to show/hide that column, and click the Show/Hide columns button again to dismiss.

2. Click on the "Summary" of any vehicle to go to its "View" screen.

3. All Vehicles have a Status. Click on a Status to show information about that Status, and a list of all Vehicles that match that status. This item to group to item navigation is a key feature of the OurCarClub system. It is extremely easy to navigate around your data.



List Vehicles (continued)

-	ircarclub.com.au/dem										☆ 🛙 🦉
Demo	Home Member	rs Vehicles	Events	Daybook	Reports	Assets (ategories	Admin		Welcome	Administrator Logout
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	aco Sedan (Black and W	(hite)				Auther		BDR-529	Wrecking		Edit Delete
F-1971 Buick Rivier		11100				Auther		BF-1971	Full Rego		Edit Delete
	ies 60 Sedan (Not Reco	rded)				Auther		BLUES-1	Full Rego		Edit Delete
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G-1971 Holden (Col						Auther		HG-1971	Club Plates		Edit Delete
T-1970 Holden (Col						Modifie		HT-1970	Full Rego		Edit Delete
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1Y56FE Holden (Colo						Auther		MY56FE	Full Rego		Edit Delete
o-rego Holden (Colo						Modifie			Unregistered		Edit Delete
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									(
									Export as CSV	F Export as T	ext F Export as XM
						Help					Switch

Here is that same screen with the Vehicle Class and Rego columns added to the view.



Vehicle View

Just as a Member has many attributes and related pieces of information, so too does a vehicle.

Viewing an Individual Vehicle

v Vehicle					
	aco Sedan (Black and White)	1		O Add a new Vehicle 2 List Vehicles P Search	Vehicles 🛛 🕫 He
/ Edit		Photo		Owners	_
ID	22			Elwood Blues owns BDR-529 Dodge Monaco	
Vehicle Model	Dodge Monaco Sedan			Sedan (Black and White)	
Vehicle Class	Authentic				
Rego	BDR-529			O Add	
Rego State	New South Wales (NSW)		D D D		
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VIN	•				
Year of Manufacture	1974			O Add	
Vehicle Colour	Black and White	Choose File No file ch	osen (Upload	2	
Trim	Not Recorded	Custom Info		Events Attended	3
Vehicle Status	Wrecking	No records		Elwood Blues brought BDR-529 Dodge	\smile
Memo		No records		Monaco Sedan (Black and White) to	
Updated	2011-07-27 19:49:06	O Add		24/07/2011: Garage Crawl (Official Club Run)	
Last Update By	admin	- Auu		Elwood Blues brought BDR-529 Dodge	
				Monaco Sedan (Black and White) to	
				28/08/2011: Picnic at Hanging Rock (Official Club Run)	
				Comosi cino rom	
				O Add	

All View pages are similar in design: the left hand side has the attributes of the item being viewed, with Edit and Delete buttons. The boxes to the right and underneath show related pieces of information, where there may be none, one or many related records.

- Attributes of this vehicle. Any fields that are shown as links denote a relationship to a category or item. Clicking on "Authentic", for example, would take you to a page showing all the vehicles thus classified. (More on this later...)
- 2. You can upload an image of your member's vehicle from this page, or you can provide a URL to an existing image on the web. OurCarClub only supports one image per vehicle at this time.
- 3. Another example of linked information. This vehicle may have attended many events, and you can navigate to a specific attendance record via the link.



Relationships

One of the most fundamental features of a database (as opposed to a spreadsheet) is the ability to describe relationships between types of information. Simply put, a Vehicle has a Class (ie Authentic, or Modified etc), and any one Class may have none, one or many Vehicles. One of the most powerful aspects of OurCarClub is the ease with which you can navigate from an item to a category, to another item and so on.

Navigating Relationships



As mentioned on the previous page, by clicking the Vehicle Class link (the word "Authentic" on the View Vehicle page), you are taken to the View page for that Vehicle Class. This shows any attributes related to the class, and a list of all the vehicles with that Class. Any of them can be clicked on to jump on to another "View Vehicle" page. You could also add another Authentic Vehicle from this screen, but the View Person screen has a "Wizard" for this, and would be the recommended approach.

Manipulating your information - finding and making changes.



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Switch

Adding Information

U

OurCarClub allows you to view, edit, add or delete information. We've looked so far at navigating around and viewing records. Let's look now at how we might add some new information to the system.

nders	tanding the different types of ir	nformation	
	OurCarClub ×		
	← → C 🔒 https://www.ourcarclub.com.au/demo		\$
	Demo Members - Vehicles - Events - Assets -	Categories - Admin -	Reports Welcome Administrator Logout
	ш —	Member Types	
	The Demo Club	Payment Methods	
		Committees	
	Wall Membership Events Data Messaging C	Committee Positions	
		Affiliate Types	
		Affiliates/Sponsors	
	Our Carclub	Authorized Email Senders	Join the OurCarClub Community.
	www.OurCarClub.com.au is a web-based data management ap custom built for car clubs and the volunteer officials who ru		3sk questions, request features and get assistance from the OurCarClub Developers and the User Group.
		Messages	

re Revision: 557 - More info

load the User Manual 1

Latest Announcements

There are fundamentally two types of information:

The Demo Club - 18:02 - 0.387s

- records, which are specific "things", such as Members, Vehicles, Events, Assets and so on.
- categories, which describe how you group your records. Most clubs will have a couple of different Membership Types, Vehicles might be classified as Original, Restored or Modified; Assets might be "Computer Equipment", or "Merchandise". For most categories, you can start with the default, suggested list of values, and adjust them as you see fit.

Failed Emails

e Entrie

Contact Us

Create User

Ch

Help

In this example, we are going to add a Membership Type. We've decided to introduce a "Family Membership" option.

Click on the Member Types link under the Categories menu item.



Start with the List View - What have we got in our system already?

				Search Membership Types	O Add a new Membership Ty
			Search:		Show / h
		Joining Fee	Renewal Fee		Actions
		۰ -	٥	0	
		45.00	40.00	View Edit Delete	
		0.00	0.00	View Edit Delete	
				View Edit Delete	
	entries	Showing 1 to 3	of 3 entries		F
				€ Export as CSV €	Export as Text F Export as XI
.9:23 - 0.132s			Help	Contact Us	Switc
	9:23 - 0.132s	9:23 - 0.132s	 ↓ 45.00 0.00 25.00 ≥ entries Showing 1 to 3 	Joining Fee Renewal Fee	Search: Joining Fee Renewal Fee 0 45.00 40.00 Wiew Edit Delete 25.00 20.00 Wiew Edit Delete 25.00 20.00 Wiew Edit Delete 1 entries Showing 1 to 3 of 3 entries f Export as CSV f

We're now looking at the existing Membership Types, and whatever columns from the Show/Hide option we've adopted. We currently have "Member", "Associate Member" and "Honorary Life Member". Click on "Add a new Membership Type"

dding a new Membe	rship Type			
OurCarClub - Add Men	iber: ×			
← → C 🔒 https://www.our	arclub.com.au/demo/add/membership_type		\$	=
Demo	s • Vehicles • Events • Assets • Categ	ories - Admin - Reports	Welcome Administrator Logout)
Add new Menthe	unkin Turne			
Add new Membe			2 List Membership Types 🛛 👳 Help	
Add a new Member	ship Type			1
Seset ● Add				
Member Type	Family Member			
Joining Fee	60			
Renewal Fee	50 2			
Member Group	Standard ᅌ			
Memberno Min				
Memberno Max				
♦ Reset ⊘ Add	√3			
	-			-

Labels in Red signify pieces of information that must be provided for this item to be valid. In this case, we need to provide a short description for the new item.

- 1. I've typed "Family Member" here, as that is what we call our new Membership Type.
- 2. This particular category also has optional values for Joining Fee and Renewal Fee, which I've also filled in.
- 3. To Save this new record, click the "Add" button.



All Add screens function in this way. If any items require a value and one hasn't been supplied, or data of the wrong type is entered (such as text where a date belongs), the fields in question will be flagged in red for correction. It's also important to bear in mind that you cannot have two records for the same thing. If you already had a record labelled "Family Member" and you attempted to create another, you would get an error message alerting you to this fact.

Now, having clicked "Add", we should see...

What did we just do?!

ID	🖊 Edit	🔋 Delete	Members			
		38	No records			
Member Typ	e	Family Member		2		
Joining Fee		60.00	O Add			
Renewal Fee	•	50.00				
Updated		2012-07-30 19:41:35				
Last Update	By	admin				
he Demo Club -	19:41 -	0.170s		Help	Contact Us	Switch

... the result, which is our freshly minted Membership Type. A few things to note about this screen:

- 1. A message appears beneath the menu bar reminding you that a new record was added.
- 2. Obviously, having just created this record, it has no related records. But once we create a new member and assign them Family Membership, this view screen will show that Person, as we looked at in the section on Navigation. NB: although you can create a new Member from here, it's not the recommended, easiest way of doing that. See the next chapter.
- 3. Click on the "Add a new Membership Type" button again to add another record if required, or "List Membership Types" to show our new, slightly longer list of types.



Adding a New Member

There's a lot of information that can be captured when adding a new member to your database.

Understanding the Add Screen



Although this is a very busy screen, it has everything required to add a new member into the system in a very short space of time, which means it can be done at a club meeting, if you have a computer (laptop, tablet etc) with internet access. Your new member can confirm for you that the details are correct, so you don't have to try and decipher their handwriting a day or two later!

- 1. The next Member Number in sequence is automatically suggested.
- 2. Bold Red labels show attributes which are required, plain black labels are optional information.
- 3. Home and Workplace Suburb/State/Postcode are automatically suggested for you
- 4. Record this new member's initial fees info, method of payment and receipt number.

5. Include their vehicle data. Again, Make/Model/Bodystyle are suggested for you from your Categories info, but can be overridden. Similarly, Vehicle Colour & Trim are suggested from your existing data once you type a couple of characters. (You can choose to record all the official Colour Codes and Descriptions for the model vehicles your club is dedicated to, if you wish. You can just enter "Blue", or you can leave it as Not Recorded if you're not interested in recording this information.



Adding a New Member (continued)

Work Suburb			Create this	Ø			 ٥
Work State			Vehicle?				
Work Post Code			Vehicle Make	Hol			
Home Phone			Vehicle	Holden			
Work Phone			Model	Holden FC Sedan			
Mobile Phone			Vehicle Body	Holden FE Special Sedan			
Home Email			Vehicle	Holden LC XU1	(1)	
Work Email			Colour Vehicle				
Also Subscribe Work Email			Trim	Not Recorded			
Has Correspondence By Mail			Vehicle	Authentic			
User ID			Class	Automa I			
Birth Date			Rego				
Partner Birth Date			Rego State	New South Wales (NSW)			
Join Date	2012-02-05		Body No.				
			Engine No.				
Memo			Chassis No.				
Herrio			VIN				
			Year of Manufacture				
Follow Up Date			Vehicle				
Is Not To Be Contacted			Status	Full Rego			
]	Memo				
			From Date	2000-01-01	2		
			To Date				
et Add			L				

- 1. An example of the Make/Model/Body suggested text to describe the Vehicle
- 2. All Date fields have a Calendar control "widget" to select dates (and times, where appropriate).

3. When you're finished, click Add. Any essential columns that are empty or invalid will be highlighted for correction, or you'll go straight to the Member View page for this newly created record.



← -	C S www.ourcarclub.com.au/	demo/add/person					☆
	Work Suburb			Create this Vehicle?	V		
	Work State]	Vehicle			
	Work Post Code			Make	Holden		
	Home Phone]	Vehicle	FC		
	Work Phone]	Model			
	Mobile Phone			Vehicle Body	Sedan		
	Home Email			Vehicle Colour			
	Work Email			Vehicle			
	Also Subscribe Work Email			Trim	Select		
	Has Correspondence By Mail			Vehicle	✓ Authentic		
	User ID			Class Rego	Modified Restored		
	Birth Date						
	Partner Birth Date			Rego State	New South Wales (NSW)		
	Join Date	2012-02-05		Body No.			
				Engine No.		•	
	Memo			Chassis No. VIN			
				Year of			
	Sellers He Bete			Manufacture			
	Follow Up Date	0	(1111)	Vehicle	Select +		
	Is Not To Be Contacted			<u>Status</u>			
				Memo			
				Memo			
				From Date			
				To Date			

Adding a New Member (continued) Correcting Missing Info

Note the highlighted text-boxes showing fields that require information that has not been provided.



Ongoing Membership Management



Membership Type and Membership Status

An area that does cause some confusion with new users of OurCarClub is the difference between **Membership Type** and Membership **Status**.



Regardless of the type of membership, each member has to pay their fees or risk having their membership lapse. (Unless they're a Life Member, of course.) The OurCarClub system keeps a history of annual renewals, knowns as "**Subs**", or Subscriptions.

As a result, <u>Membership Status is a derived value</u> - you cannot enter it directly, it is determined from the currency of the member's most recent Subscription. It is displayed in the Member List and Member View pages to make your life easier, but you cannot directly edit it.

- Once the end-date of a member's most recent renewal has passed, their Status will change from **Current** to **Expiring**.
- Once the end-date is more than your club's "grace period" days ago, the Status will change from **Expiring** to **Lapsed**.

See the section on New Sub End Date and Grace Period for more information.

NB: When loading historical data (records of past, not current members) into your OurCarClub system, an "Historical Data" membership-type can be created for you if you wish. However, it isn't really necessary, unless there are no records of what kind of Membership these historical members had.



Membership Type



Each club can define their own list of Membership Types, and/or load the default set. Typical examples of Membership Types are:

- Full Member
- Social Member
- Family Membership
- Associate Member
- Honorary Life Member
- 1. The Membership Type must be unique you cannot have two Membership Types both called "Member".
- 2. Each type will have a Joining Fee (the amount charged on initially joining the club) and a Renewal Fee (the amount charged on renewing. These are entered as numbers don't try to include a '\$' sign. If there's no difference between Joining and Renewal Fee in your club, just put the same amount in both fields.
- 3. As with many pages that show a category item, a list of People in that category is shown to the right.

Generally speaking, although a member could change their membership type from one renewal to the next, it is something that only happens occasionally, e.g. Social Member becomes Full Member, or Full Member receives Honorary Life Membership. Notice that "Lapsed" or "ex-Member" do not appear in this list. <u>This is by design</u>. You should not create Membership Types for this purpose.

Showing Lapsed Members		
1=	Home Menden Vahicles Events Daybook Assets Categories Admin Weiczer#Administrate (sport)	
List of Mer	Browing just covert members. A Stever at perspin (including layered members) (a Stever b Perspin (i) A Add a new Perspin	

By default, the Members List is limited to only Current Members. However, information about lapsed members is still in the database, and you can toggle whether you want to display lapsed members or not using the button with the spanner, as pictured.



This setting remains in force until you change it back, or you log out.

The ability to access lapsed members is useful if they subsequently rejoin, or if you have need to contact them. It also provides an auditable history of membership.



Understanding New Sub End Date and Grace Period

Almost all clubs have a set date on which all memberships expire. This may the end of the year, June 30, the date of the Annual General Meeting, or some other arbitrary date.

In the master record for your Club (the "Categories" link in the menu, known as the "View Club" page), there are two fields which are used to manage how your club's memberships will expire.

Finding where these values are stored



From the home page or any page, click on the "Categories" heading in the menu.



View Current Settings

he Demo Club				O Add a new Club	Search Clubs	Help
	dit	Club Icon		Functions		-
Acronym	demo					
Name	The Demo Club			Update All Membership Status Info	P Update	
New Sub End Date	2012-07-31			Status Inio		
Grace Period	60	Demo				
Address		2				
Suburb						
State	New South Wales (NSW)	Choose File) No file chosen	Upload			
Postcode		Choose me	opioau			
Timezone	Australia/Sydney					
Has Daybook	Yes					
Logo	/pub/uploads/club-3.png					
Theme	Red & Blue					
Label for Member Custom Field						
Email Updated	2011-09-15 09:00:36					
Lists Updated						
Official Email						
Can Any Member Email	No					
Facebook Email						
Updated	2012-07-30 16:56:34					
Last Update By	admin					

New Sub End Date

Unsurprisingly, this is the date on which any new members' memberships and existing members' renewals will expire. You will need to update this field from time to time, most likely annually.

Grace Period

This is a value in days, such as 14, 60 or 90. For this number of days beyond the latest subscription end-date, that member will continue to be treated as "Current". (Their Membership Status will be shown as "Expiring"). The member will be considered "struck off" and their status will show "Lapsed" once Grace Period days have passed from their last renewal.

Click Edit to adjust these club-wide settings.





Membership Fees and Membership Expiry Management.

From our experience with Car Clubs, there are three typical models for managing when new memberships will expire and how much new members are charged: Extended Membership, Discounted Rate or by Anniversary. You will have entered the standard Joining Fee and Renewal Fee for each Membership Type in the Membership Types table previously. When creating a New Member, you can over-ride this amount if you wish.

1. Extended Membership Model.

New memberships are given more than 12 month's initial membership, so that they get good value for money from their initial joining fee. A club that uses this model and expires all memberships on June 30 might allow a member that joins in March to get 15 months' worth of membership in their initial subscription, rather than be expected to renew after 3 months.

This club would update New Sub End Date at the beginning of March to be June 30 of next year.

2. Discounted Rate Model.

A club for whom all memberships expire on June 30 might allow members who join after Jan 1 to pay half the normal Joining Fee. Perhaps members who join from March 1 pay one quarter.

This club would update New Sub End Date to end of June next year at the end of June. Additionally, they could choose to adjust the Joining Fee in the Membership Types table on Jan 1 and March 1, or just amend how much a new member pays when they create the new membership directly.

3. Anniversary Model.

Every membership expires on the anniversary of the date that member joined, in the manner of car rego or home insurance. This is a massive administrative burden, suitable only for very small or very large clubs that need to consider cash-flow.



This club would either ignore New Sub End Date entirely, or update it to this day next year before adding a large number of members.

Remember that you can always override the end-date when creating a new member or renewal if need be.

Life Membership

Your club may have some form of Honorary Life Membership, where certain members are not required to pay renewals and are effectively members forever. The simplest way to manage this is to set the Subs End Date for any Life Member to sometime far, far in the future, such as 2099-12-31. Such a membership will never expire. Should that member pass away, or resign from the club, you could choose to set the "Is Not To Be Contacted" checkbox to stop further correspondence, and update the Subs End Date to reflect the real end of their Membership.



Annual Renewal Time

Most clubs have a date when all members' renewals fall due. Usually, the club meeting at this time is very busy for the Treasurer, processing many members' payments. Similarly, there may be lots of direct deposits on the bank statement to be entered into the system.

OurCarClub has a specialised version of the Member List page to handle this, for small to medium sized clubs. More instructions for large clubs can be found at the end of this article.

Processing Bulk Renewals

ist of Members			1 Showing just current members. 🛩 S	how all people (inclu	ding lapsed members)
				P Search People	O Add a new Person
			Search:		Show / hide columns
Summary)	Member No	Status	Join Date		Actions
	\$	\$	0	٥	
Abner Kravitz	11	Expiring	2011-07-13	Edit Delete	
Bam-Bam Rubble	6	Expiring	2011-07-13	Edit Delete	
Bill Bloggs	5	Expiring	2011-07-13	Edit Delete	
Bob Smith	18	Expiring	2011-07-21	Edit Delete	
Darrin Stephens	10	Expiring	2011-07-13	Edit Delete	
Dot Cloud	16	Expiring	2011-07-17	Edit Delete	
Ed Equine	25	Expiring	2011-08-25	Edit Delete	
Ellie-May Clampett	24	Expiring	2011-08-12	Edit Delete	
Elroy Jetson	9	Expiring	2011-07-13	Edit Delete	
Elvis Presley	21	Expiring	2011-07-30	Edit Delete	
Fred Flintstone	2	Expiring	2011-07-08	Edit Delete	
Fred Jackson	15	Expiring	2011-07-16	Edit Delete	
George Jetson	7	Expiring	2011-07-13	Edit Delete	
Jake Blues	22	Expiring	2011-08-05	Edit Delete	
Jane Jetson	8	Expiring	2011-07-13	Edit Delete	
Jed Clampett	4	Expiring	2011-07-15	Edit Delete	
John Smith	1	Expiring	2011-07-05	Edit Delete	
Milburn Drysdale	17	Expiring	2011-07-20	Edit Delete	
Oliver Douglas	13	Expiring	2011-07-15	Edit Delete	
Pebbles Flintstone	4	Expiring	2011-07-09	Edit Delete	
	26	Expiring	2011-09-15	Edit Delete	
Robert Johnson		Expiring	2011-07-24	Edit Delete	
	19			Edit Delete	
Robert Johnson	19 12	Expiring	2011-07-14		
Robert Johnson Ron Weasley		Expiring Expiring	2011-07-14 2012-06-09	Edit Delete	

At the bottom of the Member List is a button labelled "Process Renewals". Click that to continue.

\bigcirc

Processing Bulk Renewals (continued.)

		ers of the cl									
1embershi	р кеп	ewair	ianagem	ent					₽ Sea	rci People 🖸 Ad	d a new Person
						Sea	rch:			Sh	ow / hide columns
Summary)	Member No ≎	Status ≎	Join Date ≎	Payment Method	Amount ≎	Date Paid ≎	Receipt No \$		Trans ID ≎	Co te	Actions \$
Abner Kravitz	11	Expiring	2011-07-13	Select	40.00	2012-08-05	number		optional	/e	Edit Delete
Bam-Bam Rubble	6	Expiring	2011-07-13	Select	20.00	2012-08-05	number		optional	Save	Edit Delete
Bill Bloggs	5	Expiring	2011-07-11	Select	40.00	2012-08-05	by email		optional	Save	Edit Delete
Bob Smith	18	Expiring	2011-07-21	Select	40.00	2012-08-05	number		optional	Save	Edit Delete
Darrin Stephens	10	Expiring	2011-07-13	Select	40.00	2012-08-05	number		optional	Save	Edit Delete
Dot Cloud	16	Expiring	2011-07-17	Select	40.00	2012-08-05	number		optional	Save	Edit Delete
Ed Equine	25	Expiring	2011-08-25	Select	40.00	2012-08-05	by email		optional	Save	Edit Delete
Ellie-May Clampett	24	Expiring	2011-08-12	Cash 🛟	40.00	2012-08-05	12345		optional	Save	Edit Delete
Elroy Jetson	9	Expiring	2011-07-13	Select	20.00	2012-08-05	number		optional	Save	Edit Delete
Elvis Presley	21	Expiring	2011-07-30		40.00	2012-08-05	by email		optional		Edit Delete
Fred Flintstone	2	Expiring	2011-07-08		00	20'05	by email	2	optional		Edit Delete
Fred Jackson	15	Expiring	2011-07-16		2	2 3 5	number		optional		Edit Delete
George Jetson	7	Expiring	2011-07-13	Select		20105	nv		9	Save	Edit Delete
Jake Blues	22	Expiring	2011-08-05	Select	20.00	2012-08-05	4		6	Save	Edit Delete
Jane Jetson	8	Expiring	2011-07-13	Select	40.00	2012-08-05	nu		optional	Save	Edit Delete
Jed Clampett	14	Expiring	2011-07-15	Select	40.00	2012-08-05	number	5	optional	Save	Edit Delete
John Smith	1	Expiring	2011-07-05	Select	40.00	2012-08-05	by email	3	optional	Save	Edit Delete
Milburn Drysdale	17	Expiring	2011-07-20	Select	40.00	2012-08-05	number	U	optional	Save	Edit Delete
Oliver Douglas	13	Expiring	2011-07-15	Select	40.00	2012-08-05	number		optional	Save	Edit Delete
Pebbles Flintstone	4	Expiring	2011-07-09	Select	20.00	2012-08-05	by email		optional	Save	Edit Delete
Robert Johnson	26	Expiring	2011-09-15	Select	40.00	2012-08-05	number		optional	Save	Edit Delete
Ron Weasley	19	Expiring	2011-07-24	Select	40.00	2012-08-05	by email		optional	Save	Edit Delete

The usual features of a list screen are available - you can use the Search and sort functions to quickly find a particular individual. Note that only members with Expiring Status appear on this version of the page. You may also notice that the save button is disabled on all rows initially. This is to ensure that we don't accidentally process the wrong record.

In this example we're going to renew Ellie-May Clampett's membership.

- 1. Choose the payment method from the drop-down. This selection triggers the enabling of the Save button at the right, since all the other fields are optional.
- 2. The amount field defaults to the Renewal Amount for this Member's Membership Type. It can be overridden if neessary.
- 3. The payment date defaults to today.
- 4. If you issue a paper receipt from a receipt book, you can record the number here
- 5. This checkbox is enabled if this member has an email address listed. In that case a receipt for this payment will be automatically emailed to the member. If the member does not have an email address, you can still check this box, in which case the receipt will be emailed to you, allowing you to print and post it if necessary.
- 6. For processing direct deposit or credit card payments, and transaction ID associated with the payment can be recorded here.
- 7. Once the payment type has been selected at (1), the Save button is enabled. Click it, and the renewal process will commence in the background. You can continue to process the next member.

When a renewal process completes, the "Payment Method" dropdown is replaced by a short message to alert you to the result.



Bulk Renewals for Large Clubs, and handling Individual Renewals

Demo	Members - Vehicles -	Events	Daybook	Asset	s - Categorie
	P elwo				
The Demo Clu	Member Types				
	Subscriptions				
Wall Ne	Process Renewals	ewals	Club Rego	Events	Changes
find a mer	Custom Info Types		•	•	find a vehicle
	Custom Info Details				
Your da	Notes	ired, and	l should be <u>upda</u>	ted.	

Because the customised List View shown above presents all expiring members on a single page, for very large clubs this can lead to very long lists, and responsiveness of the page can decline as a result. An alternative is to use the Quick Search feature under the Member menu item to quickly locate the relevant member (or ex-member), and be taken to their Member View page.



Quick Renewal for a Single Member

Current	Previous			
<u>BDR-5</u> White)	<u>29 Dodge Monaco Sedan (Bla</u>	ck and		
	1 Current Previous			
enewal	1 Current Previous nt Method	Select	÷ 2	
enewal	nt Method	Select 40.00	÷ 2	
enewal Payme	nt Method It		÷ 2	
enewal Payme Amour	nt Method It aid	40.00	÷ 2	
Amour Date P	nt Method at aid : No	40.00	J	

The "Subs" panel has a tab labelled "Renewal" that provides quick access to entering details of the renewal.

- 1. If the member is in "Expiring" or "Lapsed" status, the Renewal Tab will be front-most. If they are a current member, it will be behind the "Current" and "Previous" tabs.
- 2. Choose the type of payment from the drop-down list. The pre-populated amount is based on the "Renewal Fee" setting for this member's Membership Type. You can override it if required. Similarly, the date paid field is prepopulated with today's date, but can be changed.
- 3. The Receipt Number and Transaction ID fields can be entered if they're relevant. For example, you might want to record a Cheque Number, Postal Order Number or other identifying information to cross reference this payment against other information. Both of these fields are optional.
- 4. An emailed receipt can be automatically generated and sent to the member. If the member has an email address recorded, this checkbox will be checked by default. If (as is the case in this example) the member does not have an email address, the prompt will read "Email Receipt to yourself", and will NOT be checked by default. This allows you to receive the receipt email to print and post it.


When you've completed this renewal, click on the Members quick-search to locate the next renewing member.



Reports

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Reports

In addition to the ability to export data, OurCarClub comes with a series of "Standard" reports. In this chapter we will look at how to choose a report, provide parameters to it, and run it.

The Reports Menu



From any page, you can find the list of predefined reports from the main menu.

Standard Reports

C Attps://www.ourcarclub.com.au/demo/reports	☆ =
Members • Vehicles • Events • Assets • Categories • Admin •	Reports Welcome Administrator Logout
Demo Club	
Reports 1	Instructions
Membership Current Members All Members with Vehicles Current Member Contacts Current Member Contacts Current Member Home Address, Phone(s), Email(s)	 Click on a report on the left If the report requires any parameters, they'll appear in the box below. Click [Run] to execute the report
Committee Current Committee Members	Si cick (run) to execute the report
Email Recipients Current recipients of an OurCarClub email address	Parameters
Non-financial Members All lapsed members	2 Run
Members By Type All current members by Member Type	
Members By Membership Expiry All current members by Date of Membership Expiry	2 3
Events/Attendance Attendance Details Details Of Events, Attendees and Vehicles for Events in date-range	
Vehicle Details Details of Entered Vehicles for Events in date-range	
Member Attendance Points Total Attendance Points by Member for Events in date-range	
Club Calendar Details for Events in date-range	
Vehicles Club Vehicles Vehicles belonging to current members, by Make/Model/Year/Class	
Vehicle Audit Vehicle Status Report (of most use with Concessional Rego Vehicles)	
'he Demo Club - 17:42 - 0.130s	Contact Us Switch

- 1. The Standard Reports are presented as a list, organised by type Membership related, Attendance related, Vehicle related and so on.
- 2. You will notice the "Parameters" area is empty: once a particular report is selected, the parameters required to



run it (if any) will appear. Some reports, such as Current Members and Committee do not require any parameters. Member Attendance requires date parameters.

3. Clicking the Run button will execute the report.

Non-financial Members All lapsed members

Running a Simple Report	
Reports	Parameters
Current Members Ammende vith Vehicles	

Click "Current Members" and it is highlighted. As mentioned previously, this report requires no parameters. Clicking Run will generate the report.

			Curr	ent Members		
No.	Name	Member Since	Suburb	Vehicle(s)		Show/Hide Vehicle Images
1	John Smith	2011	HABERFIELD	Holden FE Special GM56FE Stock / Original	Sedan	×
2	Fred Flintstone	2011	Bedrock	Ford YBOTHA Modified		
3	Barney Rubble	2011	Yabbadabbadoo Heights			
4	Pebbles Flintstone	2011	Yabbadabbadoo			
5	Bill Bloggs	2011	Maintown	Holden HG-1971 Stock / Original	Holden HT-1970 Modified	
6	Bam-Bam Rubble	2011	ASHFIELD			
7	George Jetson	2011	NORTH CURL CURL			
8	Jane Jetson	2011	MANLY			
9	Elroy Jetson	2011	MANLY	Oldsmobile Rocket JET-001 Modified	Sedan	
10	Darrin Stephens	2011	MULGOA			
11	Abner Kravitz	2011	MULGOA	Holden FE Special Modified	Sedan	
12	Wilbur Post	2011	HORSESHOE CREEK			
13	Oliver Douglas	2011	GREENACRE	Ford JUNKER Modified		
14	Jed Clampett	2011	BEVERLY HILLS	Unknown STUTZ Modified		

The resulting report can easily be printed on paper or as a PDF. Some reports have additional interactivity - this one has an option to hide the vehicle images to reduce the size of it.



Standard Report with Parameters

Current Members All Members All Members With Vehicles Committee Current Committee Members Non-financial Members All lapsed members Members By Type All current members by Member Type Events/Attendance Member Attendance Points Total Attendance Points by Member for Events in date-range Member Attendance Points Total Attendance Points by Member for Events in date-range Vehicles TODO	eports Membership	Parameters From Date To Date	
 Non-financial Members All lapsed members Members By Type All current members by Member Type Attendance Details Of Events, Attendees and Vehicles for Events in date-range Member Attendance Points Total Attendance Points by Member for Events in date-range Vehicles TODO 		2011-08-24 2012-08-24	
 Members By Type All current members by Member Type Attendance Attendance Details Of Events, Attendees and Vehicles for Events in date-range Member Attendance Points Total Attendance Points by Member for Events in date-range Vehicles TODO 	Committee Current Committee Members	O August 2011 : O 22	Run
Events/Attendance78910111213• Attendance DetailsDetails of Events, Attendees and Vehicles for Events in date-range14151617181920• Member Attendance PointsTotal Attendance Points by Member for Events in date-range21222324252627Vehicles28293031	Non-financial Members All lapsed members	Su Mo Tu We Th Fr Sa	
 Attendance Details Of Events, Attendees and Vehicles for Events in date-range Member Attendance Points Total Attendance Points by Member for Events in date-range Vehicles TODO 	Members By Type All current members by Member Type	1 2 3 4 5 6	
Member Attendance Points Total Attendance Points by Member for Events in date-range Vehicles TODO			
Vehicles 28 29 30 31			
	Vehicles		
ne Demo Club - 22:55 - 0.0818 Contact US SW			Guil
			5

Some reports require parameters before executing. For example, Attendance Details and Member Attendance Points both require a range of dates (pictured). In both cases, From Date and To Date default to *a year ago from today* and *today*, respectively.

10	Members - Vehicle	es - Events - A	ssets - Reports Categories - Admin -	Welcome Administrator	Logou
	e Points od 24 Aug 2011 to	24 Aug 2012			
No.	Name	Total Points	Attendance Records		
19	Elwood Blues	40	All Holden Day (Official Club Run) with vehicle [10 points] State Titles (Official Club Run) with vehicle [10 points] Points at Hanging Rook (Official Club Run) with vehicle [10 points] Shannons Eastern Greek Classic (Official Club Run) with vehicle [10 points]		
22	Bob Fisher	30	All Holden Dav (Official Club Run) with vehicle [10 points] Picnic at Hanging Rock (Official Club Run) with vehicle [10 points] Shannons Eastern Creek Classic (Official Club Run) with vehicle [10 points]		
20	Jake Blues	15	All Holden Dav (Official Club Run) [5 points] Picnic at Hanging Rock (Official Club Run) [5 points] Shannons Eastern Creek Classic (Official Club Run) [5 points]		
5	Bill Bloggs	10	<u>State Titles (Official Club Run) with vehicle [10 points]</u>		
24	Buffy Summers	5	Picnic at Hanging Rock (Official Club Run) [5 points]		
7	George Jetson	5	<u>State Titles (Official Club Run) [5 points]</u>		
18	Arky Malarkey	5	Picnic at Hanging Rock (Official Club Run) [5 points]		
10	Darrin Stephens	5	State Titles (Official Club Run) [5 points]		
28	Yogi Bear	5	Picnic at Hanging Rock (Official Club Run) [5 points]		
14	Jed Clampett	0			
11	Abner Kravitz	0			
9	Elroy Jetson	0			
6	Bam-Bam Rubble	0			
46	Bob Dylan	0			
27	Sheldon Cooper	0			

An example of the Member Attendance Points Report output.



Mailing Lists and SMS

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Mailing Lists

One of the most important features of OurCarClub is its ability to send emails to all or some of your current members for you.

Even if your club runs a Mailing List Manager (like Mailman), you still need to manually maintain the list of members subscribed to the list, adding new members and removing lapsed ones. If you're not on top of this, you run the risk that new members are getting no correspondence, and non-members are still getting club benefits.

If you manually address email messages to 50 individual addresses, you already know how messy it is to keep such a list up to date.

OurCarClub makes Emailing your Current Members Painless.

If you send a message to

<yourclub>-members@ourcarclub.com.au
[or]
<yourclub>-members@ourcarclub.info

it will be propagated to all your current members. It's that simple.

It won't relay any old thing that it's sent though, the sender has to be at least a committee member of the club (recorded in the system), or a user of the OurCarClub system. You can choose to allow all current members to send messages if you wish, there's a setting for that on the "Categories" page. The sender will of course receive a copy of the email once it's been routed through the system, and there's also a Wall post added to your OurCarClub home page along the lines of:

```
Email from Fred Nurk <elprez at someclub.org.au> entitled 'We're using OurCarClub
and we love it!!!' sent
to 82 addresses (emailer, 2011-12-30 19:16:28)
```

If a message is sent that isn't from an authorised user, it gets relayed to the OurCarClub system users for that club (the committee), along with a notification email explaining what it is and what they should do with it. So you can vet any mails that come in from non committee members or non members.

Furthermore, you can choose to personalise your emails. If you put:

Dear {{recipient_fname}},

in the email, at the time it is sent to each member that token will be replaced by their real first name, so Bob's email says Dear Bob, Fred's email says Dear Fred, and so on. The tokens available for personalisation in this manner are:

```
{{recipient}} which produces Fred Nurk elprez@someclub.org.au
{{recipient_fname}} which produces Fred
{{recipient_lname}} which produces Nurk
{{recipient_email}} which produces elprez@someclub.org.au
```

For even more email personalisation, see the advanced topic on Email Merge.



Add a new Chapter 2 List Chapters 2 Se

There are no limits on the <u>number</u> of emails you can send. The maximum size of any email (including attachments) is 15MB, but bear in mind that individual recipients' ISPs may refuse to accept messages that are larger than what they permit, or if the recipient's mailbox is full. Consider breaking messages that big up into several emails, or better still, upload these large documents on your website and send your members a link to download them. Your members with dial-up or slower mobile broadband will appreciate it.

Finally, the address:

<yourclub>@ourcarclub.com.au

is an alias for the address above, but we recommend using the tag "members" in the address because it is more explicit, and to be consistent with the other options shown next.

Emailing a Specific Chapter



Greater Wes	stern Sydney		
	🕜 Edit 🝵 Delete	More	Functions
ID	113	Show all Members for Greater Western Sydney	
Club ID	The Demo Club	Show an Members for Greater western Sydney	To send an email to current members of the
Name	Greater Western Sydney		Greater Western Sydney chapter, address it to: demo-gws@ourcarclub.com.au Who would
Code	gws		receive this?
Memo	All members in the GWS area		
Updated	2016-08-29 16:54:01		
Updateby	admin		

Chapters are often used by large clubs that cover a significant geographical area, and have need to send messages just to members in particular "zones". If your club uses this feature, each member will have been assigned to one of these Chapters. Each chapter record has a "code", which forms part of the email address. It must be lower-case letters and numbers only, no other punctuation marks are permitted.

- 1. The code field. This forms part of the email address
- 2. The email address. In this case it is <yourclub>-gws@ourcarclub.com.au
- 3. This is an example of a link described in a few pages, under "That's a lot of email address options! How can I know who will receive what?"

Emailing your Affiliates

OurCarClub supports the recording of your club's 'affiliates' - other car clubs you correspond with, sponsors, advertisers and so on. You can email all your affiliates or sponsors directly from the system.

To send a message to all your affiliates or sponsors with an email address recorded, just address the email to

```
<yourclub>-affiliates@ourcarclub.com.au
```

You can address a message to both regular members and affiliates by simply including <yourclub>-members@ourcarclub.com.au and <yourclub>-affiliates@ourcarclub.com.au as recipients of the



message.

Each individual Affiliate Type can also be targeted for a specific email. See the topic "**Advanced Email Options**" for more information. NB For this situation, you would find the email address to use on the Affiliate Type View page.

Emailing the Committee

If you just want to send an email to all the committee members, you can address a message to

```
<yourclub>-committee@ourcarclub.com.au
```

and it will go only to those members who are recorded as current committee members in your OurCarClub system. If you create additional committees, each committee will have its own email address, which can be found on the "View" page for that Committee. Note that emails sent to committee addresses do not go through the validation discussed earlier, so anyone can send a message to the committee. Although OCC will catch as much spam as possible, publishing your OCC committee email address on your public web-page is likely to see it harvested by spambots. Best practice is to use a "Contact Us" form on your website that does not expose the email address directly.

There are links in the Messaging tab on your club's OurCarClub home-page to each of these options. To recap, they are:

<yourclub>-members@ourcarclub.com.au
<yourclub>-affiliates@ourcarclub.com.au
<yourclub>-committee@ourcarclub.com.au

Emailing Lapsed Members, Members Falling Due and those about to Expire

Finally, there are a couple of other sub-group options; an email to:

<yourclub>-expiring@ourcarclub.com.au

will be sent onto only those members who haven't renewed their membership and are in 'Expiring' status. Handy for that final reminder that they're about to be 'struck off'!

Before they reach that stage, you can also address a message to members whose renewal is about to fall due by sending it to:

```
<yourclub>-dueNN@ourcarclub.com.au
```

where NN represents the maximum number of days remaining before they will move from "Current" to "Expiring". This is particularly useful for clubs that do not have an single anniversary model for renewals, but have members renewing throughout the year on an individual cycle, as well as those that offer multi-year membership, or don't wish to send renewal notices to Honorary Life Members. For example, if your club's renewals fall due on 30 June, then you might send a renewal message to all members sometime in May, addressed to <yourclub>-due60@ourcarclub.com.au



You can also contact just the members that have expired recently using a similar email address. A message sent to:

<yourclub>-lapsed180@ourcarclub.com.au

would only be received by those members whose membership lapsed in the last 6 months, and not every lapsed member since forever.

That's a lot of email address options! How can I know who will receive what?

Alerts	Wall	Membership	Events	Club Rego	Data	Messaging	Changes	About	
Text M	essage	e							
								1	Send n
Available	balance	:: \$2.22 <u>Top Up '</u>	Your Accour	<u>it</u>				/	Send n
Email			Your Accour	<u>ıt</u>				/	Send n
Email		:: \$2.22 <u>Top Up '</u> nail to all your:	Your Accour	<u>ıt</u>				/	Send n
Email Ser	nd an en • <u>Mem</u> l	nail to all your:	Your Accour	<u>1t</u>				/	Send n

OurCarClub provides a method to see what email addresses will receive a message sent to a particular OCC email address. This is available on the Messaging tab of the home page, as a Report on the Reports menu, and as a feature wherever custom email addresses are shown in the application. For either of the first two options above, you simply enter the address you plan on sending your message to, and the output will be a report showing the recipients. Where the option appears on a specific email address link, it will obviously show recipients of that email address.

NB: The appearance of an address in this list does not guarantee successful delivery to that address. Messages that are too big or that look like spam may still get bounced by your member's ISP.



Advanced Email Options

Beyond simply emailing all members, OurCarClub allows you to send targeted messages to specific groups of members. Furthermore, you can choose to allow your members, your affiliates and others to send messages to your club members.

Allowing All Club Members to Email the Club

Edit Club

Acronym	demo
Name	The Demo Club
New Sub End Date	2014-12-31
Grace Period	60
Address	1713 Quail Run Dr
Suburb	Oshawa
State	NSW
Postcode	L1K OL8
Timezone	Australia/Sydney \$
Country	Canada \$
Has Daybook	
Logo	/pub/uploads/club-3.png
<u>Theme</u>	Red & Blue +
Label for Member Custom Field	
Max Auto Memberno	
Show MemberNo in Address Block	●Yes ○No ○N/A
Has Member Groups	
Add Acronym to Subject	
Official Email	pmittler@gmail.com
Can Any Member Email	

If you choose to enable this feature, it means your <yourclub>@ourcarclub.info address operates as a Mailing List, and all participants can send a message to all others. <u>It is disabled by default</u>, since it reduces control over what messages are sent.

To enable this feature, click on the "Categories" menu item, and check the "Can Any Member Email" checkbox.



Emailing Member Subsets

Life Member	• Add a new Membership Type	List Membership Types P Search Membership Types	🔋 Help
-	Edit 🝵 Delete	Members	
ID	49		
Member Type	Life Member	John Roseneville	
Joining Fee	0.00		
Renewal Fee	0.00	O Add	
Member Group	Standard		
Updated	2013-02-02 07:08:23	Functions	
Last Update By	pmittler		
		To send an email to <i>current</i> Life Members, address it to: <u>demo-</u> <u>mtype49@ourcarclub.com.au</u> To send an email to <i>ALL</i> Life Members, <i>(including lapsed members)</i> address it to: <u>demo-</u> <u>mtype49all@ourcarclub.com.au</u>	

Many category style lists - Vehicle Model, Member Type, Event and so on, provide an email address by which you can send an email to just the members who meet that criteria. The address that should be used can be found in the "**Functions**" box on the "**View**" page for any data type that supports the feature. In each case there are two variations - an email address for all current members (the default), and another for members current and expired. The example image above shows the email address to use to email just the Life Members of the Demo Club.

This feature can also be used to email just the participants in a specific event - future or past. The email address can be found on the Event view page.

Some of the categories that support email subsets are:

- Membership Type
- Member Group (where enabled)
- Custom Info Type
- Vehicle Model
- Vehicle Class
- Vehicle Status
- Club Vehicle Info (Vehicle Custom Info Tpye)
- Event



Allowing Affiliates to email your members



Affiliates can be flagged as permitted to send messages to your club members by checking the box shown above. An affiliate that is not considered "current" will not be allowed to send messages to the group regardless of the setting of this box.



Allowing other email addresses

	orized Email Sender
Sender Name	Club Secretary
Sender Email	secretary@yourclub.com
Sender Note	Club email address
	3

If you have additional email addresses beyond those that belong to committee members or affiliates, you can add them to the Authorized Email Senders list. Any email sent to a club address from an address in that list will be accepted and forwarded.

This feature is useful for recording email addresses that belong to the club, such as secretary@<yourclub.com>, where it is impractical to record it against a club member.

- 1. Authorized Email Senders can be found under the Categories drop-down
- 2. Record the approved email address
- 3. A note regarding who the address belongs to and why it is permitted can be added here.



Text Messages (SMS)

Even more immediate than email is SMS, straight to your members' mobile phones. You can make sure everyone knows about a late change to an event (such as a wet weather venue) via SMS. You may also find SMS reminders a good way to increase participation in events, by reminding people of club runs a day or two before.

Sending SMS to All Current Members



You have the option of sending a message to all current club members, or to an individual. Text messages are limited to 160 characters.

To send to all:

- 1. Click on the club icon at the top left of the app to return to the "home page".
- 2. Click on the Messaging tab on the right.
- 3. Enter your message. If your OurCarClub user has been linked to your Member record, you'll have the option of selecting whether the message will appear to come from you, or from 'the club'. *NB Messages from 'the club' cannot be replied to.*
- 4. Click 'Send' to trigger the SMS.

You'll see a banner across the top of the page which will report the success or failure of the message send process. You'll also see there is a link in the SMS panel that takes you to the SMS portal to top up your account. (More on this below.)

Advanced Usage:

You can personalise messages if you wish. Use the token [firstname] and/or [lastname] in the message, and they'll be replaced with the member's name details when the message arrives. Just remember to allow for long names if your message is close to 160 characters long.



This feature is not available...

If you see this message, you won't be able to send SMS messages. SMS is not available for clubs that are trialling OurCarClub, nor can SMS messages be sent from the Demo Club. You'll need to upgrade to a full OurCarClub account.

Sending SMS to a Specific Member

Member No	22	
Member Type ID	Associate Member	
Status	Expiring	O Add
Surname	Blues	
First Name	Jake	Subs
Partner's Name	Jake	
Partner's Surname		Current Previous
Title	Mr	
Home Address	Cell Block #9, Joliet Penitentiary	Period Payment Details Actions 05/08/2011 - Cash \$25 View Edit
Home Suburb	CHICAGO	31/07/2012 05/08/2011 Delete
Home State	IL	In "Grace Period" - not yet renewed
Home Post Code	3674	
Work Name	3074	
Work Address		Committee Positions
Work Suburb		Committee Positions
Work State		
Work Post Code		Current Previous
Home Phone		Office Since Actions
Work Phone		No records
Mobile Phone	0442 555 555	
Home Email		
Work Email		O Add
Also Subscribe Work Email	No	
Has Correspondence By Mail	No	Send an SMS Notes
User ID		Hey Jake, your own brother's going to pick you up in a Jake is due for parole. Is someone going to
Custom1		Hey Jake, your own brother's going to pick you up in a Police Car. Jake is due for parole. Is someone going to collect him from Joliet? (admin on 2011-
Birth Date		08-05 07:10:08)
Partner Birth Date		· · · · · · · · · · · · · · · · · · ·
	2011-08-05	Send message to this Member O Add

Sending to a single member is virtually the same process. Navigate to the Member View page for the individual you want to send the message to, and you'll find the SMS option amongst the various panels, immediately after 'Committee Positions'. Then just follow steps 3 and 4 above.

NB: The last message sent is 'sticky', in the sense that the system remembers it for your session. This can be useful if you want to send the same message to three or four members. You won't have to copy and paste it, the system will pre-populate the box for you with the contents of the last message you sent. Obviously you can overtype it.

This feature is not available...

You'll see this message when the member you are looking at does not have a mobile number listed. Obviously it is not possible to send a text to a member without a mobile phone!



Using the SMS Portal

- OurCarClub
Email Address committee@yourclub.org.au
Password
LOGIN Lost your Password?
Terms of Use Spam Policy Privacy Policy Contact Us Help FAQ

You'll have a username (email address) and a password to log in, which OurCarClub will have provided you when you first set up your system. You can change either of these should you need to. Typically, the email address will be the club's 'official' email address.

The main reason you will log into the portal is to top up your account with more funds to send messages to your members. However, there are some other features and benefits available there that you may choose to take advantage of if you wish.

Using the SMS Portal (continued.)

MESSAGING NUMBERS SETTINGS BILLING	API				THE DEMO CLUB LOGO	OUT BALANCE: \$3.77 ADD CREDIT
Our Carclub.						CONTAC
NEW CONTACT LIST					SEARCH	
Contact List Name Global Opt-Out List Enabled Members	Contacts 0 3	Opt-outs 0	Campaigns 0	Messages 0	Actions View Upload Contacts Disable View Upload Contacts Delete	
Displayin	g 1 to 2 of 2	 displaying 	10 🗊 ite	ms per page		SEND SMS
						KEYWORDS
						EMAIL SMS
						HOTALL SMS BOOKMARKLET
Terms of Use	Spam Po	licy F	Privacy Policy	Pricin	g Contact Us Help	FAQ

You'll have a username (email address) and a password to log in, which OurCarClub will have provided you when you first set up your system. You can change either of these should you need to. Typically, the email address will be the club's 'official' email address.



The main reason you will log into the portal is to top up your account with more funds to send messages to your members. However, there are some other features and benefits available there that you may choose to take advantage of if you wish.

Lists

The list entitled Members is automatically synchronised with your Current Members in OurCarClub. Although you can edit this list, you shouldn't. Any changes you make will disappear after the next sync process anyway.

However, you can create more lists if you wish. From the portal, you are able to send an SMS to one of these lists (and indeed to any individual). Some suggestions:

Create a "Committee" list, which would make it easy to send a message out to your officials. Create a list of members (and others - you can add any mobile number you wish) who are attending a particular run - say a big, interstate event - so you can message them all with ease.

This area of OurCarClub may be expanded in future releases to support creating and sending messages to custom lists.

Topping Up Your Account



Clicking on the Add Credit link shown on the previous page brings up this screen. Just enter the required details and and click the "Add Credit" button.

- 1. Select an option for how much credit to add
- 2. Enter details for the card-holder
- 3. Enter the card details
- 4. Click "Add Credit"

Auto-renewal



The facility is there to arrange for the system to automatically debit a card when the balance drops below a certain amount. It's entirely up to each club whether that is suitable for them or not.



Advanced Topics

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Events Management

Viewing a List of Events OOO/ OurCarClub - View Vehicle × OurCarClub - List of Events × ← → C (③ www.ourcarclub.com.au/demo/list/event ☆ 🖪 🧐 🦄 Dem Home Members Vehicles Events Daybook Rep strator Logout Cate Admin List of Events P Search Events O A new Event Copy Save Show / hide col mary) 3/2011: August | Edit Delete Edit The Demo Club - 12:08 - 0.287s Switch

Managing Club Events - Where and When, and Who Participated

The List of Events view is identical in layout to all other Lists. The Show/Hide columns button allows you to view additional general information about an Event. Click Add a new Event to start recording details of an event, either one already held, or one coming up.



Adding a New Event

OurCarClub - Add E	vents ×			
→ C S www.ourcarclul	.com.au/demo/add/event			🖈 🖪 👹 😘
Query UI – Documer 🛛 U jQuery	UI - ThemeRc 🛛 deployment - Cataly 🕓 Send SMS	🕰 CMSS Internal		
Memb	ers • Vehicles • Events • Daybook •	Assets - Reports Categories - A	dmin 👻	Welcome Administrator Logout
Add new Event				🛛 List Events 🛛 🦁 Help
Add a new Event				(
Club ID	The Demo Club			
Event Type	Select			
2 Event Title	\sim			
Event Date		5		
Coordinator	Select ;	\bigcirc		
Duration	1			
Event Memo	3			
Points Per Person				
Points Per Vehicle	4			
Reset Add				
The Demo Club - 15:46	- 0.480s	Help	Contact Us	Switch
	N			

Adding an Event is also similar to creation of most other types of records in OurCarClub. Mandatory fields have red titles, and categorisation can be done using drop-down lists.

- 1. Select an Event Type. The default values are Meeting, Official Club Run and Sanctioned Event, but you can customise this list to suit your circumstances.
- 2. Give the event a name, such as "February Meeting", or "All Holden Day". A Date for the event is also required.
- 3. The Event Memo field allows you to record other details about the event. For example, the address, or convoy details, or in the case of an event that's already occurred, perhaps a record of the food supplied by the club for members (30kg sausages, 8 loaves bread etc.) It could be useful to record such information if this is an event you hold every year. Use the field however you see fit.
- 4. If you wish to track attendance points, you can override the default values for Points per Person and per Vehicle set for the Event Type. However, this would typically be left blank.
- 5. Co-ordinator and Duration: you can optionally record the name of the Member who is co-ordinating the event, if required. Note this field has a blue label, which means it is not a required piece of information. The Duration records the number of days over which an event was held, and defaults to 1.



Recording Event Attendance

09/08/2011: Augus						♥H
		Event Attendees				
ID 2	2	Member		Vehicle(s)	Actions	
	2 Meeting				Add	
	August Meeting	Barney Rubble				
	2011-08-09	Fred Flintstone	YBOT	HA Ford		
Coordinator J	John Smith					
Duration 1	1					
Event Memo						
Points Per Person 3	3	Functions		6		
Points Per Vehicle	3	Attendance Report for this Event	2 Run	3		
Updated 2	2011-08-26 23:15:52	LYON		<u> </u>		
Updateby c	craiga					
he Demo Club - 15:58 - 0.2	79s		Help	Contact	Us	Swite

When viewing your event, you can quickly log details of attendees, and what vehicle (if any) they attended with.

- 1. As with all View screens, the details of the main item can be viewed on the left. Click Edit or Delete to make changes. (*NB: You cannot delete a record that has attendees attached to it.*)
- 2. Type a few letters of the member's name and choose them from the drop-down list that appears. See over for more detail.
- 3. Click the "Run" button to view an attendance report for this event.

Recording Event Attendance (continued)

	V Auu a new Eve	
vent Attendees	•	
Member	Vehicle(s)	Actions
Elwood Blues	BDR-529 Dodge Monaco Sedan	Add 2
Barney Rubble		
Fred Flintstone 3	YBOTHA Ford	
unctions		
unctions		

As shown on the previous page, type a few letters of the attendee's name and pick them from the list. In this case I typed **blu**, and had the options of either Jake or Elwood. Typing **elw** would also have found Elwood.

1. On selecting the attendee, their current vehicle(s) appear under the Vehicles heading. If they have only one, it is automatically checked. If they have multiple vehicles, check the vehicle(s) they brought. If no vehicles are shown because none have been recorded for this person, you can add the attendee now, and add



the vehicle later on by simply repeating the steps shown above. Multiple attendance records for the same person are silently merged together.

- 2. Click Add to save the record. You'll return to the same screen, and start entering another attendee.
- 3. Clicking on the name of an already entered attendee takes you to the Person Attendance record. There are fields there to record additional information about the person's attendance, if required.



Managing Club Assets

Most clubs own a variety of assets that are used to promote the club, or for members' benefit. There are obvious items like computers or printers, club banners and perhaps a club trailer or barbecue. Beyond that, here are many other things a club might own: perpetual trophies, record books, documents and of course merchandise: shirts, stickers, badges, even reproduction parts for vehicles.

The OurCarClub system allows you track your assets, quantity on hand, who has custody of them and so on.

S						
Demo	Members -	Vehicles - Events	Asse	ts - Categories	• Admin •	Reports
L			Asse	t Types		
The Dem	o Club		Asse	t Notes		
	•		· · · · ·			
Wall	Newest Members	Recent Renewals	Events	Changes		
find	a member				find a veh	nicle
	Your date for new members of the second seco	verdue for a follow-up		<u>ipdated</u> .		
	 Jake Blues (due 0 Bob Fisher (due 0 					
v	ou have 1 asset overd	ue for a follow-up:				

- 1. Under the Assets option on the Menu, choose Asset Types to see the Asset Type List.
- 2. Notice this message on the wall that there is an asset overdue for a follow-up we'll come back to that later.

_ist			
Members - V	/ehicles - Events - Assets - Categ	ories - Admin - Reports	Welcome Administrator Logout
List of Asset Types			
		Search Ass	Show / hide columns
(Summary)	Is Merchandise		Actions
^	٥	٥	
(Summary)	Select \$		
Clothing	Yes	View Edit Delete	
IT Equipment	No	View Edit Delete	
Vehicle	No	View Edit Delete	
Show 25 💠	entries Showing 1 to 3 of 3	entries	œ

Here is an example of a list of Asset Types. Other possible types could include:

- Trophy
- Document/Record



You can add whatever suits your club. Let's add a new type to cover the club's flag, banner and similar items. Click "Add a new Asset Type"

Add a ne	w Asset Typ	De			
_					
	Demo	Members - Vehicles -	Events - Assets -	Categories - Admin -	Reports
	A dal manu	Accest Trune			
	Add new	Asset Type			
		w Asset Type			
	Descript Is Mercha				
		2			
	Reset Add	0			
	The De no Clu	ıb - 14:20 - 0.164s		Help	Contact Us
	3				

- 1. Let's call this type of item "Promotional Material".
- 2. Note the checkbox. This should be checked if this type of Asset is something you sell, and/or need to keep inventory of. Obviously that's not the case for the club banner.
- 3. Click Add or hit Return to save the Asset Type.

Becord added OK: Promotional Material	
Record added OK: Promotional Material	
View Asset Type	
C Add a new Asset Type Z List Asset Types	_
Promotional Material	
✓ Edit	
ID 17	
Description Promotional Material No records	
Is Merchandise No	
Updated 2013-04-13 14:25:16 • Add	
Updateby admin	

We're now viewing Asset Type, which presents the information we just entered.

- 1. The banner across the top notifies you that the new record was successfully added.
- 2. Because this is a brand new Asset Type, there are not yet any Assets of this type. Press "Add" to create one.



Add a new Asset

			iew	
ID	17	Asset Type:	Add entry to Assets	
Description	Promotional Material			
Is Merchandise	No	Model Brand	Upright	Banner
Updated	2013-04-13 14:25:16	ID Num		6
Updateby	admin	Person Resp	onsible Emmet	t Brown 🗧 🕑
		Price	300	3
		Stock On Han	d	
		Memo	purchase	ed from Banners R Us
		Acquired Date	2013-04	4-02
		Disposal Date		5
		Follow Up Dat	e	

Enter the relevant details here:

- 1. Give the item a suitable name. If it has a model name (IT Equipment is a good example of this) then it's a good idea to include it. Similarly, if it has an ID or Serial Number, that can also be recorded.
- 2. Enter the name of the member who has custody of or is responsible for the item.
- 3. You can record the price of the item should you choose. This is usually more relevant for Merchandise items, as is the Stock on Hand column.
- 4. A memo field is provided to make a note about the item.
- 5. A series of dates to record when the item was acquired, disposed of, or needs to be followed up. All three fields are optional, but if the Follow Up Date is in the past, then this Asset will appear on the Wall (as we saw in an earlier screenshot). An example of how you might use this: imagine the asset was a perpetual trophy, given out at the Christmas Party. You might record a follow-up date of Nov. 1, to remind you to get it back from the current holder.
- 6. Click "Add" to save this Asset.



View Asset Type (again)

Vie	w Asset Ty	ne	1	
	Promotional Mate	-	Add a new Asset Type 2 List Asset Types	sset Type
	🖌 Ed	it 🝵 Delete	Assets	
	ID	17		
	Description	Promotional Material	Emmett Brown has Upright Banner	
	Is Merchandise	No		
	Updated	2013-04-13 14:25:16	O Add	
	Updateby	admin		

Repeat the exercise to record other promotional material if you wish.

- 1. You can see and search all Assets in the Asset List, by clicking this item on the menu.
- 2. To see details of the Asset, click this link.



View Asset Demo Members - Vehicles - Events - Assets -Categories - Admin -Reports Welcome Administrate **View Asset** O Add a new Asset 🛛 List Assets 🔎 Search Assets Upright Banner (Promotional Material) Asset Notes 🖌 Edit 🛛 🝵 Delete 2 No records 1 Asset Type Promotional Material O Add Model Brand Upright Banner ID Num Person Responsible Emmett Brown Price 300.00 Stock On Hand purchased from Banners R Us Memo Acquired Date 2013-04-02 Disposal Date Follow Up Date Updated 2013-04-13 14:52:51 Updateby admin The Demo Club - 14:54 - 0.221s Help Contact Us

- 1. Beyond the simple "Memo" field, you can also record a history of Notes regarding this asset if you choose. A Note is also automatically created when custody of an Asset changes.
- 2. Click Edit to record a change of custody.



Change Asset Details

Upright Banner (Pron	otional Material)		O Add a new Asset	2 List Asset
opright banner (From	Vie	w 🝵 Delete		
Asset Type	Promotional Material +			
Model Brand	Unright Ranner			
ID Num	Select Dawn Summers			
Person Responsible	✓ Emmett Brown			
Price	Jake Blues Joe Rockhead			
Memo	purchased from Banners R Us			
Acquired Date	2013-04-02			
Disposal Date				
Follow Up Date				
classified Upright Bar the Asset for a single select the appropriate asse		hange , and		
If the Asset record you nee create it.	d doesn't yet exist, click the "Add" button above	e to		

In this example, custody of the banner has passed from Emmett to Joe. Click Save to record the change.

Demo Mem	bers • Vehicles • Events •	Assets - Categories - Admin - Re	eports Welcome	e <u>Administ</u>
Record updated OK: Upr	ight Banner (Promotional Material)			
	,			
View Asset				
		O Add a new Asset	🛿 List Assets 🔎 S	earch Asse
Upright Banner (Promotional Material)			
		Asset Notes		
	Edit <a>Delete			
		Responsibility transferred from Emmett Brown to Joe		
Asset Type	Promotional Material	Rockhead (admin on 2013-04-		
Model Brand	Upright Banner	<u>13 15:03:09)</u>		
ID Num				
Person Responsible	Joe Rockhead	O Add		
Price	300.00			
Stock On Hand				
Memo	purchased from Banners R Us			
Acquired Date	2013-04-02			
Disposal Date				
Follow Up Date				
Updated	2013-04-13 15:03:09			
Updateby	admin			

Note the auto-generated Note recording the date on which custody was transferred.



Managing Merchandise



Merchandise such as club shirts needs to be kept inventoried and tracked. OurCarClub does not attempt to be a full book-keeping system, but provides a means to track inventory with ease.

- 1. In this List View, we have enabled displaying the Price and Stock on Hand fields.
- 2. Click on the T-Shirts link to view detail for this item.

Recording Merchandise Inventory Changes



- 1. When an Asset is recorded as being of a Type marked as "Is Merchandise", the additional box show above appears.
- 2. To record sale of an item, enter the quantity and click "Deduct". Change the drop-down to



"Refund/Re-Stock" to record a refund or a purchase by the club of more stock. (The "Deduct" button changes to "Add" when you do this.)

3. To update Stock on Hand to reflect a Stocktake/Audit, simply Edit the Asset record and change the Stock on Hand field.

Once you're comfortable with this, you'll have control over your club's assets in no time!



Granting access to other members, and resetting passwords

OurCarClub users with sufficient privileges have the ability to grant access to other members.

Granting Access



You can grant existing members access to your OurCarClub system easily. At the bottom of the regular "View Member" page you will find the following panel.

- 1. A suggested username is provided, but you have the option to change it. Username must be between 3 and 11 characters in length, and it will warn you if the name you've chosen is not available.
- 2. Enter a starting password, and confirm it.
- 3. You have the option to delegate authority meaning that this user will also be able to grant access to others, reset passwords and so on.

When you click Add, an email will automatically be sent to the member to let them know their login details. If they don't have an email address, you'll have to let them know yourself.



Access Granted



After clicking the Add button, the following messages are displayed, and the Access box shows that the user can access this system. Click on that link to edit or delete this access, or to reset the user's password.

Resetting Passwords

	arclub.com.au/demo/view/access/69	×		公 🛙
Demo	lembers - Vehicles - Events	Daybook Assets Reports Categories	- Admin	Welcome Administrator Log
iew Access				
Ron Weasley	ronw can access The De	emo Club	O Add a new Access U List Ac	cesses P Search Accesses 👳 I
	/ Edit 🔋 Delete	Functions		
Acc ID	69	Beest Bessured for this		
User ID	Ron Weasley (ronweasley)	User leset	2	
Related Person	Ron Weasley			
Is Admin	No			
Updated	2012-02-19 16:56:30			
Last Update By	admin			
The Demo Club - 17	:08 - 0.259s	Help		Swit

- 1. The usual Edit and Delete buttons allow you to manage this access (i.e. upgrade to Administrator or remove Administrative privilege)
- 2. The Reset button will generate a new password and email it directly to the user.



Tips

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Extract Member Contact Info

If you need to produce a list of current members and their contact details, there are a few different ways to do it:

- Quick Download
- Onscreen Report
- Customised List Presentation

Simply choose the method you find most convenient for your intended purpose, and the device you're using at the time. Some options are geared to use with smart-phones, whilst others may not suit smart-phones and tablets at all.



This option generates a report in a fixed format as a download.

- 1. From the home-page, click on the Quick Reports pane.
- 2. Click on "Contact Info", or one of the other lists if only phone numbers, or email addresses are required.

You'll be prompted to save a file to your local computer, which you can then open with Microsoft Excel, OpenOffice or similar program.

Note: this method may not be suitable when using OurCarClub on a smart-phone or tablet device, as downloads may not be permitted.


Method 2 - Onscreen Report



This option also produces a standard format report, which can be displayed on-screen or printed.

- 1. Click the Top Menu Reports link from any page to bring up the Reports page.
- 2. Choose "Current Member Contacts" by clicking on the label note it's highlighted once clicked on.
- 3. This report has no parameters, so just click Run to display it.

Method 2 - Onscreen Report (cont.)

	Members Vehicles V	v Events v Daybook v As	ssets • Reports Categories • Admin	• W	elcome <u>Adminis</u>
No.	Name	Address	Email	Phone	User ID
1	John and Jill Smith	1 Somewhere Street HABERFIELD NSW 2045	Home: <u>injsmith@email.com.au</u>	 Home: <u>0232331331</u> Work: <u>0232456345</u> 	
2	Fred and Wilma Flintstone	15 Triceratops Terrace Bedrock NSW 2580	Home: wilma@bambam.com.au	• Home: 0236671339	
4	Pebbles Flintstone	46 Somewhere Street Yabbadabbadoo NSW 2580	Home: <u>pebbles@rocks.com</u>		
5	Bill Bloggs	18 Main Street Maintown NSW 2550	Home: <u>bbloggs@something.com</u>	 Mob: 0419 443 334 	
6	Bam-Bam Rubble	46 Somewhere Street ASHFIELD NSW 2131			
7	George Jetson	58 Rocket Street MANLY NSW 2095			
8	Jane Jetson	58 Rocket Street MANLY NSW 2095			
9	Elroy Jetson	58 Rocket Street MANLY NSW 2095			
11	Abner and Gladys Kravitz	1145 Morning Glory Circle MULGOA NSW 2745			
12	Wilbur and Carol Post	112 Palomino Circuit HORSESHOE CREEK NSW 2474			
13	Oliver and Lisa Douglas	60 Bush Lane GREENACRE NSW 2190			
14	Jed Clampett	1265 Rodeo Drive BEVERLY HILLS NSW 2209			
15	Fred Jackson	25 Karen Street JACKSON NORTH QLD 4426			
16	Dot Cloud	35 Cloud Street CLOUDS CREEK NSW 2453			
17	Milburn and Margaret Drysdale	46 Sunset Boulevarde BEVERLY HILLS NSW 2209			

You will be presented with an onscreen report, which is also suitable for printing should you prefer.

1. Click on a member's name to view that member's details. Pro-tip: right-click (PC) or control-click (Mac) to



open this page in a new window or tab, allowing you to retain this report output in the current window.

- 2. Click on an email address to open a new email addressed to this person
- 3. On a smart-phone, click on the phone number to call the member.



This approach is the most flexible, and allows you to create the exact view of members you desire. It can also be printed.

- 1. Click on "Members" in the top menu, to bring up this Member List.
- 2. (Optional) If required, click this to include lapsed members in the output as well as current members.
- 3. Click on "Show/Hide Columns" to display all possible options.
- 4. If required, increase the length of the display.



Method 3 - Customised List Presentation (cont)

	Surname ¢ Kravitz Rubble Bloggs Smith	First Name ≎ Abner Bam-Bam Bill Bob	Home Suburb MULGOA ASHFIELD Maintown	Showing just current showin	nt members. A Show a		g lapsed members) Add a new Person Show / hide columns (Summary) (Member No
	Kravitz Rubble Bloggs	♦ Abner Bam-Bam Bill	♦ MULGOA ASHFIELD Maintown	Home Phone	Mobile Phone ≎	Join Date ≎ 2011-07-13 2011-07-13	Show / hide columns
	Kravitz Rubble Bloggs	♦ Abner Bam-Bam Bill	♦ MULGOA ASHFIELD Maintown	Home Phone	\$		☐ (Summary) ☑ Member No
	Kravitz Rubble Bloggs	♦ Abner Bam-Bam Bill	♦ MULGOA ASHFIELD Maintown		\$		Member No
	Kravitz Rubble Bloggs	Abner Bam-Bam Bill	MULGOA ASHFIELD Maintown	\$		2011-07-13 2011-07-13	
Member	Rubble Bloggs	Bam-Bam Bill	ASHFIELD Maintown		0419 443 334	2011-07-13	
Member	Rubble Bloggs	Bam-Bam Bill	ASHFIELD Maintown		0419 443 334	2011-07-13	Mambas Tuna ID
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		Boh					
			NORTHMEAD			2011-07-2	
	Cloud	Dot	CLOUDS CREEK			2011-07	Status
	Equine	Ed	HORSESHOE CREEK	029367895		2011-2 25	•
	Clampett	Ellie-May	Hollywood			201 08-12	Surname
Member	Jetson	Elroy	MANLY			2 1-07-13	0 54114
	Flintstone	Fred	Bedrock	0236671339		2011-07-08	First Name
	Jackson	Fred	JACKSON NORTH			2011-07-16	. First Name
	Jetson	George	MANLY			2011-07-13	Partner's Name
Member	Blues	Jake	CHICAGO		0442 555 55	2011-08-05	Partner's Name
	Jetson	Jane	MANLY			2011-07-13	0.0.1.0
	Clampett	Jed	BEVERLY HILLS			2011-07-15	Partner's Surname
	Smith	John	HABERFIELD	0232331331		2011-07-05	0
	Drysdale	Milburn	BEVERLY HILLS		1	2011-07-20	Title
	Douglas	Oliver	GREENACRE			2011-07-15	
Member	Flintstone	Pebbles	Yabbadabbadoo			2011-07-09	Home Address
	Weasley	Ron					Home Suburb
	Post	Wilbur	HORSESHOE CREEK				
	Knight	Wilton	FLAGGY CREEK			2012-06-09	Home State
M		ember Flintstone Johnson Weasley Post	ember Flintstone Pebbles Johnson Robert Weasley Ron Post Wilbur Knight Wilton	ember Flintstone Pebbles Yabbadabbadoo Johnson Robert LIVERPOU. Weasley Ron CASTLE ROCK Post Wilbur HORSESHOE CREEK Knight Wilton FLAGGY CREEK	ember Flintstone Pebbles Yabbadabbadoo Johnson Robert LIVERVOOL Weasley Ron CASTLE ROCK Post Wilbur HORSESHOE CREEK Knight Witton FLAGGY CREEK	ember Flintstone Pebbles Yabbadabbadoo Johnson Robert LIVERPOOL Weasley Ron CASTLE ROCK Post Wilbur HORSESHOE CREEK Knight Wilton FLAGGY CREEK	Ember Flintstone Pebbles Yabbadabbadoo Johnson Robert LIVERPOOL Weasley Ron CASTLE ROCK Post Wilbur HORSESHOE CREEK Knight Wilton FLAGGY CREEK 2012-06-09

- 1. Modify the displayed columns by checking and unchecking the boxes against their names. The list is instantly updated. In this example we have removed the *Summary* column to instead show separate *Sumame* and *First Name*, replaced *Status* with *Member Type*, and added suburb and phone number fields.
- 2. Click anywhere on the main page to dismiss the Show/Hide column list.

Method 3 - Customised List Presentation (cont) Demo Vehicles • Events • Daybook • Assets • Reports Categories • Admin • Welcome Administrator 2 List of Members Showing just current members. Show all people (including lapsed members) Search People O Add a new Person Show / hide columns Mobile Phone ember Type ID Surname First Name H Member Type ID Suburb Home Phone Join Date Actions ~ \$ 2011-07-05 2011-07-08 2011-07-09 2011-07-11 2011-07-13 2011-07-13 .ELD 0232331331 0236671339 Smith Edit Delete Member Bedrock Yabbadabbadoo Maintown Fred Pebbles Bill Bam-Ban Member Associate Member Flintstone Flintstone Bloggs Rubble Edit Delete 0419 443 334 <u>mber</u> sociat<u>e Member</u> Edit Delete ASHFIELD Jetson Jetson George Jane MANE 2011-07 Edit Delete MANLY 2011-07-13 Associate Member Jetsor Elroy Abne MANLY 2011-07-13 2011-07-13 Edit Delete 11 Kravitz MULGOA MULGOA HORSESHOE CREEK GREENACRE BEVERLY HILLS JACKSON NORTH CLOUDS CREEK BEVERLY HILLS NORTHMEAD CAPT & DOCUMENT Post Douglas Clampett Jackson Cloud Drysdale Smith 12 13 14 15 16 17 18 19 22 24 25 26 27 Wilbu 2011-07-14 2011-07-15 Member Edit Delete Oliver Jed Fred Dot Milburn Bob Ron 2011-07-13 2011-07-15 2011-07-16 2011-07-17 2011-07-20 2011-07-21 2011-07-24 Edit Delete Edit Delete Edit Delete Edit Delete Edit Delete Membe Membe Weasley CASTLE ROCK Associate Member Blues Clampett Jake CHICAGO 0442 555 555 2011-08-05 2011-08-12 Edit Delete Edit Delete Ellie-May Hollywood Equine Johnson HORSESHOE CREEK 029367895 Ed 2011-08-25 Edit Delete Robert LIVERPOOL 2011-09-15 AGGY CREEK Wilton Knight 2012-06-09 Edit Delete entries

You can rearrange the columns to suit your preferred layout.

- 1. Click on a column header to sort by that item. In this example the data is sorted by Member Number.
- 2. Click and drag a column header to rearrange the layout. Notice Member Type is being dragged across



towards the right. (NB this is not supported on all smart-phones and tablets.)

Pro tip: Settings for both Shown and Hidden columns, as well as sort order and column order will be remembered for whenever you return to this page.



Integration with Excel and other Desktop Applications

OurCarClub offers a few different ways to access your data and use it in other applications. The most common purpose for this facility is to manipulate the data in Microsoft Excel, to generate special purpose lists, or to perform analysis of the data, such as charting or pivot tables.

The two basic methods of extracting data involve taking a copy of the data that will be static, and the third, more advanced option creates a live link to the data in OurCarClub, that can stay up-to-date with subsequent changes made. Each of these can be accessed from any List page.

ategories 🔻 Re	ports	v	Velcome <u>Demons</u>	tration User Logout
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ame	First Name			
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/ckoff	Bruce	12/01/2013		lit Delete
bble	Barney	07/09/2011		lit Delete
hith	Bob	07/21/2011		lit Delete
asley	Ron	07/24/2011		lit Delete
llfrog	Jeremiah	08/10/2011	View Ed	lit Delete
seneville	John	03/29/2013	View Ed	lit Delete
moClubData	Master	04/13/2013	View Ed	lit Delete
nuary	Don	04/13/2013	View Ed	lit Delete
bruary	Sally expires in	04/13/2013	View Ed	lit <u>Delete</u>
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owing 1 to 22 of 2	22 entries			
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When this button is clicked, a dialog box will prompt you to save the file. It will be in CSV (or "Comma Separated Values") format, which can be opened directly in Excel. The file will be named for the list being viewed, i.e. persons.csv or vehicles.csv

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Under the link labelled "More..." are some less commonly used Export features.

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bble	Barney	07/09/2011	View Edit	
ith	Bob	07/21/2011	View Edit	
asley	Ron	07/24/2011	View Edit	Delete
llfrog	Jeremiah	08/10/2011	View Edit	Delete
seneville	John	03/29/2013	View Edit	Delete
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In this instance, the "Show as Plain HTML" is what is required. This will re-display the current list, but in a very basic format.

Ю	Member No	Member Type ID	Mbshp Status	Status	Is Organisation	Surname	First Name	Partner's Name	Partner's Surname		Home Address	Home Address 2	Home Suburb	Home State	Home Post Code	Home Country	Alternate Name	Alternate Address
7453		Event Guest	1	Current	0	Wyckoff	Bruce											
7450	-2	Partner	1	Current	0	Flintstone	Wilma											
7449	-1	Partner	1	Current	0	Smith	Nancy											
96	3	Full Member	1	Current	0	Rubble	Barney	Betty		Mrs	67 Rockway Place		Yabbadabbadoo Heights	NSW	2581			
128		Full Member	1	Current	0	Smith	Bob				90 Something Street		NORTHMEAD	NSW	2152			
130	19	Full Member	1	Current	0	Weasley	Ron				Room 12, Gryffindor, Hogwarts		CASTLE ROCK	NSW	2333			
158	23	Full Member	1	Current	0	Bullfrog	Jeremiah	Jenny		Mr	89 Toad Lane		FROGS HOLLOW	NSW	2550			
1078	203	Life Member		Current	0	Roseneville	John											

In your browser, under the "Edit" menu, choose "Select All", then "Copy". Switch to Excel, and "Paste" into a Worksheet.

Note that this method is probably not well suited to lists that are likely to generate thousands of entries.



Option 3 - Access live OurCarClub data from Excel using a "Web Query"

OurCarClub provides a method for integrating with other web-apps or applications. By using this feature, you can create a link to live data that can be refreshed at any time, bringing the latest Member or Vehicle data into your spreadsheets whenever you open them.

This feature requires that you generate an API Key. API Keys are not generated by default for all OurCarClub users, as they are an advanced feature. An API Key should be treated like your username and password, and not shared with others.

To create an API Key, click on your username in the top right corner of the application.

Generating an API Key

Welcome Demonstration User Logout

API Key	
You can use this API Key with your Login Name when integrating OurCarClub with other web-apps and systems. Your API Key is:	
Generate New Key	

On the page with your details, there is a box labelled API Key, and a button to Generate a new API Key. This is used to create an initial key, or to regenerate it.

NB: If you regenerate your API Key, the old one is no longer valid, and anything that uses it will need to be updated.



Welcome Demonstration User Logout

The key is a long string of letters and numbers. For the current purpose (creating an Excel Web Query) it is not necessary to make a note of it or copy it anywhere else.



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	¢ Reset	t List Display	earch People O Add a new Persor
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ggs	William Junior	10/14/2013	View Edit Delete
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Once again, back to the List view. Now, under the "More..." export options, there is an additional "Save as Excel Web Query" option. Clicking this will result in a "Save As" dialog box appearing, for saving the file on your hard drive. By default, it will be called "OurCarClub-<club>-list-type>.iqy", but you can of course change this to call it anything you choose. The "iqy" extension should be retained, especially on a Windows PC.



Using the Web Query in Excel

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All reasonably modern versions of Microsoft Excel have the option to "Get External Data", and this is usually located under a "Data" menu item. You will want to locate the "Use Saved Query" option, and then navigate to the Web Query file you just saved. You will then be prompted for where you want the data to be placed in the spreadsheet (usually cell \$A\$1 in the active sheet).

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OurCarClub data live in Excel

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2		Conv		жC	1	Expiring	0	Flintstone	Fred	Wilma		Mr & Mrs	15 Triceratops Ter
3	:	Copy #C Paste #V			1	Expiring	0	Jetson	Jane				58 Rocket Street
4	:				1	Expiring	0	Clampett	Jed			Mr	1265 Rodeo Drive
5	:	Paste Special ^ 業V		^#V		Expiring		Jackson	Fred			Mr	25 Karen Street
6	-				1	Expiring	-	Lebowski	Jeff			Mr	5 Carpet Court
7	-	Insert Delete			-	Current		Cogburn	Rooster			Mr	Behind the Chooks
8	-				-	Current	-	Blues	Elwood			Mr	1060 West Addisor
9	-					Expiring	-	Blues	Jake			Mr	Cell Block #9, Joliet
10	1	Clear Co	ntents			Expiring	-	Summers	Dawn			Ms	1234 Pacific Drive
11	4	Filter			-	Current		Wayne	Bruce			Mr	The Batcave
12	19					Expiring	-	Brown	Emmett			Dr	150 Gloop St
13	19				Expiring	-	Rockhead	Joe	Betty		Mr & Mrs	40 Stoney Creek Ro	
14	9:					Expiring		Bar	Baz	Foo	Quux		12 Perl Bay Road
15	9:	Insert Co	mment			Current	_	Blow	Joe	Flo			12 Snow Street
16	9:	Delete Comment				Current	-	Last	John				15 John St
17	96				-	Current		Smith and Sons					10 Argo St
18	96	Format C	Cells	₩1	1	Current	0	Bloggs	William				The Bloggery
19	_												
20		Edit Query		_									
21		Data Range Properties Parameters			_								
22					_								
23													
24	_	Refresh I	Data										
25	_				-								
26													

Once you click OK, Excel will request the data from OurCarClub, and return it as a table of data. You are then free to create graphs, pivot charts or other information from this data. At any time in the future, you can simply refresh the data from the Data menu, and obtain the latest information from OurCarClub.